



KEY WORKER AND THRIVING KIDS · FOR FAMILIES AND SUPPORT COORDINATORS

The Key Worker Model at The Centered Space

WHY YOU'RE HERE

You want one trusted person who holds the whole picture, and you want to know what the coming Thriving Kids change means.

So families feel safe and supported, and Support Coordinators have a provider whose whole team is trained to coordinate properly.

IF YOU ONLY READ ONE THING

Every clinician here completes our Key Worker Model training and a formal sign-off before they work with anyone, and we already work the way the new Thriving Kids approach describes.

A Key Worker is a single, trusted point of contact who holds the whole picture and coordinates the team around a child or family, so no one is managing seven separate relationships. We are a neurodivergence-affirming practice working across the community, the clinic and Australia-wide by telehealth.

| Trained, not self-titled

Anyone can call themselves a key worker. *Every clinician at The Centered Space completes our Key Worker Model training and a formal sign-off pathway before they work with anyone.*

- One trusted point of contact who holds the plan.

- A coordinated, transdisciplinary team, so it is one plan, not seven.
- Capacity building. We build the skills and confidence of the people around the child.
- Support in everyday life: home, childcare, school, the park, mealtimes.

■ The Thriving Kids change: reassurance, not alarm

From around late 2026, many children with lower to moderate needs will be supported through the new Thriving Kids approach rather than an individual NDIS plan.

- Children are not losing support. Children with higher needs continue on the NDIS, and there are clear pathways if needs change.
- We already work this way. Key Worker coordination, capacity building and support in everyday life are how we already practise.
- We will walk it with you. When the detail is confirmed, we will explain what it means, in plain language.

We cannot speak for the NDIA or confirm details that are still being decided, and we will never pretend otherwise. What we can promise is to keep families informed and supported through it.

■ NDIS funding

NDIS funding may cover therapy and Key Worker support where it aligns with the participant's goals and approved plan. Not all NDIS plans include these supports. We help families understand their plan in plain language, and we never bill anyone to navigate the NDIS or the Thriving Kids change.

| Talk to us

Enquire at keyworker.thecenteredspace.au, or email admin@thecenteredspace.au. We will reply with next steps, usually within one business day.

Your single next step

Talk to us about your family, or refer with confidence →

The Centered Space · Defensible, not loud. We acknowledge the Traditional Custodians of the lands on which we work, and pay our respects to Elders past and present.

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